## **GEICO Scholarships Frequently Asked Questions**

#### 1. Where can I find out more about the scholarship programs?

Applicants can access the program guidelines and the online applications at <a href="https://learnmore.scholarsapply.org/GEICO">https://learnmore.scholarsapply.org/GEICO</a>

### 2. Which Scholarship Application do I use?

There are two separate applications. The GEICO Scholarships application is for students who will be attending college in Fall 2021, and the Snyder Family Education Assistance application is for students who will be attending a private high school Grades 9-12 in Fall 2021.

**Important**: Be sure to select the appropriate link. If your profile information does not match the eligibility criteria for the program you selected, the application you selected will **NOT** appear once you complete your profile. Review the eligibility criteria for the program prior to applying to either scholarship.

# 3. What do I do if I cannot find the application once I create my profile on the Scholarship America Hub?

- If you are unable to locate the scholarship on your account in the "Scholarships" view at the top right of the page, you may need to wait a minute and refresh the page to allow our system to match you to the scholarship. If you have already started the application, it can be found in the Dashboard. If you are unsure if the application has been started, we recommend checking both the Scholarships and Dashboard view.
- If the scholarship still cannot be located, check your profile information carefully. If you revise your profile information, you may need to follow the links at <a href="https://learnmore.scholarsapply.org/geico/">https://learnmore.scholarsapply.org/geico/</a> again to match to the scholarship.
- Please <u>email us</u> if you believe you selected the correct application but you cannot view the application after refreshing and verifying profile information. Provide the first and last name of the applicant so that we can locate and review the applicant record in a timely manner.

#### 4. Who should complete the application?

For <u>The GEICO Scholarships</u> application: students should fill out the online application. This application requires detailed information regarding the student's work, activities, volunteer hours, unusual circumstances that have impacted the student's life, etc.. The student will also need to have access to their parent's (GEICO Associate) information,

as well as their family's financial information as outlined in detail below if applying for a financial need-based award.

For <u>The Snyder Family Education Assistance</u>: Parents are required to fill out and sign/submit this application for the high school student.

### 5. What email should I use to register on the Scholarship America Hub?

We highly recommend that applicants use a personal email create their account. Applicants may lose access to their school or work account, and many colleges and organizations block or filter outside emails as suspected spam.

**Important:** Each student must have a <u>unique email address</u> and a <u>unique username</u>. Email addresses cannot be shared across multiple students in the same family on the Scholarship America Hub.

6. How do I make sure I am getting important emails regarding my application?

Add <a href="mailto:geico@scholarshipamerica.org">geico@scholarshipamerica.org</a> and <a href="mailto:studentsupport@scholarshipamerica.org">studentsupport@scholarshipamerica.org</a> as safe senders and/or contacts in your email settings. This will ensure emails from us containing important information or password reset requests will not be blocked or go to your spam/junk folders.

### 7. How long does it take to complete the application?

Provided all of the information required is readily available, the application process is estimated to take approximately 30-45 minutes to complete. Be as thorough as possible as Scholarship America can only evaluate what has been provided on the application.

8. How will I know if my application and supporting documents were submitted? Shortly after you submit your online application, confirmation that your application was transmitted will be sent to your registration e-mail address. If you do not receive a confirmation, please return to your electronic application, choose the review tab and confirm all data was entered correctly. Once you have completed the review, select the LOCK and SUBMIT button available at the bottom of the page. If further assistance is needed, follow the online instructions to submit the application.

#### 9. When should I submit my application?

We recommend submitting your application as soon as you are able to obtain all of the required information rather than waiting for the deadline. This will allow time for assistance troubleshooting any technical issue you may have and customer service as needed.

**Important:** The **deadline is not extended** for individuals who experience last minute internet connectivity issues, who are missing data, forgot about the deadline, or are unable to submit their application on time due to personal circumstances. <u>Incomplete applications will not be considered.</u> There is no appeal process for unsubmitted or incomplete applications.

### 10. What is the scholarship application deadline?

Applications, including required uploads, must be submitted by **February 15, 2021 at 3:00 PM Central Time.** 

### 11. Where do I send my application?

The application and required materials are **submitted online**. Carefully review the application before submission and save a copy of the application for your records. Applications are evaluated on the information provided, so please answer all questions as completely as possible.

### 12. Are all applicants guaranteed a scholarship?

The GEICO Scholarships are competitive based on the eligibility criteria outlined for each program; not all Applicants will be recipients.

The Snyder Family Assistance Scholarship is based on financial need; not all Applicants will be recipients.

### 13. When will I be notified of the results of the program?

All applicants will be notified in mid-April whether or not they have been selected to receive an award.

### 14. What should I do if I discover I need to make changes to the application after it has been submitted?

Changes to profile information such as name, address, email, and phone numbers can be made at any time, even after the application has been submitted. However, due to quality controls, no changes may be made to the actual application once it has been submitted. If an applicant discovers an error or omission in the application after submitting, Scholarship America asks that you submit an entirely new application. Please email <a href="mailto:geico@scholarshipamerica.org">geico@scholarshipamerica.org</a> if submitting a duplicate application to indicate which application should be deleted.

#### 15. How are Scholarship awards paid?

Scholarship America will pay the award in a single lump sum in August, with checks made payable to the private school or accredited college/university. *Checks are mailed to the recipient's permanent home address.* It is your responsibility to deliver the check to your school.

The GEICO Scholarship Program and Snyder Family Education Assistance Program specific information is detailed on the following pages.

Any other questions should be sent to Scholarship America at <a href="mailto:geico@scholarshipamerica.org">geico@scholarshipamerica.org</a> or our toll-free number **1-800-537-4180** 

## THE GEICO SCHOLARSHIP PROGRAM For students who will be in college Fall 2021

### 16. How do I apply for each undergraduate/graduate scholarship listed in the GEICO Scholarship Program?

The application you submit will be considered for all of the awards listed under the GEICO Scholarship Program, provided you meet the eligibility criteria listed for the specific award. Students will receive the highest GEICO award for which they are qualified. A student may receive only one award at a time. However, a student may receive any combination of GEICO awards for more than four years as long as eligibility requirements are met at the time of application.

### 17. What if I will be completing my undergraduate program in December 2021, and beginning a graduate program in January 2022?

You can still apply for these scholarships. <u>Use the expected completion date of your graduate degree</u>, and indicate you will be pursuing a graduate degree. If you are uncertain the information you submitted in your application, we recommend you <u>email us</u> to ensure you will be considered for the correct awards. If you do not feel it is necessary to contact us, we will use the information provided in your application.

### 18. What do I need to submit with my application?

A complete transcript of grades is required for all programs. Family financial data is required if the student is applying for financial need-based awards: please see questions 19 & 20.

**Important:** We advise that students obtain this information well in advance of the application deadline. The deadline **will not be extended** due to missing information.

### 19. What are the transcript requirements for the application?

As part of your application, you must upload a current, complete transcript of grades. Grade reports are not accepted. Unofficial or online transcripts must display student name, school name, grades and credit hours for each course, and term in which each course was taken.

### 20. What financial information is needed to complete the application?

The below information is not required, but if the student wishes to be considered for need based awards, the following will need to be provided:

- The applicant must complete the financial section using the parent/guardian(s) most recently filed income tax return
- State of Residence
- Adjusted gross income
- o Total federal tax paid
- Total income of parent/guardian

- Total income of other parent/guardian
- Yearly untaxed income and benefits
- Medical and dental expenses not paid by insurance
- o Total cash, checking, savings, cash value of stocks, etc.
- Total number of family members living in the household and primarily supported by the reported income
- Marital status of parent or guardian
- Of the total number of family members, number of students attending college at least half-time during the next school year

**Important**: If you do not disclose financial information, you will not be considered for the awards that require financial need to be demonstrated. Carefully read the eligibility criteria for each award listed.

#### 21. How is financial need determined?

Financial need is primarily determined by calculating the amount a family can reasonably be expected to contribute toward their child's education using a process that is very similar to the federal methodology (FASFA). All financial components listed on the application are taken into consideration.

22. I am uncertain of what school I will be attending at this time. Can I still apply? When filling out the application, enter what school you think you be attending. Once recipients are selected and notified, school choices can be changed at that time.

**Important:** Some awards require students to be enrolled as undergraduates with specific majors. Awards are selected and determined based on the information provided in your application. Let Scholarship America know immediately if your plans change.

# THE SNYDER FAMILY EDUCATION ASSISTANCE PROGRAM For students who will be in a private high school Fall 2021

#### 23. Do I need to submit financial information for this award?

Yes, financial information is required to be considered for this award. You will need the following information to complete this application: The applicant's parent/guardian(s) must complete the financial section using the most recently filed income tax return:

- State of Residence
- Adjusted gross income
- Total federal tax paid
- Total income of parent/guardian
- Total income of other parent/guardian
- Yearly untaxed income and benefits
- Medical and dental expenses not paid by insurance
- o Total cash, checking, savings, cash value of stocks, etc.
- Total number of family members living in the household and primarily supported by the reported income
- Marital status of parent or guardian
- Of the total number of family members, number of students attending college at least half-time during the next school year

#### 24. How is financial need determined?

Financial need is primarily determined by calculating the amount a family can reasonably be expected to contribute toward their child's education using a process that is very similar to the federal methodology (FASFA). All financial components listed on the application are taken into consideration.

**Important:** Incomplete applications will not be considered. There is no appeal process. Again, we recommend students submit applications in advance of the deadline to allow for customer service help if needed.

### 25. What documents need to be submitted with this application?

A copy of the parents' most recent 1040, as well the 2021-2022 annual cost of the private high school the student will be attending. Costs include tuition, books, and supplies. A copy of this information can be obtained from the school, and it will need to be uploaded as a document on the application.

### 26. Do school transcripts need to be submitted with this application?

No, transcripts are not considered for this award.