

# **Osage Nation Higher Education Scholarship Program**

## **Frequently Asked Questions**

### **Where do I access information about the scholarship?**

Information regarding the scholarship is available in the Osage Nation Scholarships Policies and Procedures Student Handbook online at <https://www.osagenation-nsn.gov/what-we-do/education-department/education-scholarship>.

### **Which students are eligible for the scholarship?**

Eligible students must be legally enrolled members of the Osage Nation pursuing postsecondary education towards an associate's, bachelor's, master's or doctoral degree.

Students who submitted an annual qualifying application by the June 15, 2022 deadline or those whose appeals were approved were sent notification regarding eligibility for the scholarship via email. Any students who received an email notification indicating they are eligible for the 2022-2023 academic year can submit a payment request application for each term during the publicized application period.

### **Are high school students taking college courses eligible?**

High school students taking college courses who are meeting all other eligibility requirements may apply for scholarship funding.

Students enrolled in both high school and college courses at the same time are considered concurrent students and will receive funding for documented, incurred cost for tuition, fees and books only and are limited to \$157.50 per credit hour.

### **Are students studying for a diploma, licensure, or certification eligible?**

Students who are studying for a certificate, diploma, or licensure through a vocational-technical program are not eligible for the Osage Nation Higher Education Scholarship Program; however, you may be eligible to apply to the Osage Nation Career Training Scholarship Program.

If you have questions regarding the Osage Nation Career Training Scholarship, please contact the Osage Nation Education Department at 918-287-5300 or via email at [scholarship@osagenation-nsn.gov](mailto:scholarship@osagenation-nsn.gov).

### **When can I apply for the scholarship?**

The deadline to submit the annual qualifying application was June 15, 2022.

For student who submitted an eligible annual qualifying application, the application period for each term during the 2022-2023 academic year is as follows:

- Fall term 2022: July 15, 2022-September 30, 2022.
- Winter quarter/Spring semester 2023: October 14, 2022-February 1, 2023.
- Spring quarter 2023 (quarter schools only): February 15, 2023-April 14, 2023.
- Summer term 2023: May 1, 2023-June 15, 2023.

### **How is the scholarship calculated?**

Scholarship amounts are calculated based on:

- The type of college a student is attending.
- Credit hours of enrollment for the term.
- Completion of previously funded credits.

**What are the funding levels at each type of college?**

The funding levels at each type of college are as follows:

| Enrolled Credits | Associate Institutions | Baccalaureate Universities | Research Universities | Professional Graduate |
|------------------|------------------------|----------------------------|-----------------------|-----------------------|
| 1-36 credits     | \$157.50               | \$304.50                   | \$346.50              | \$378.00              |

Each academic year students can receive funding up to thirty-six (36) credit hours, including enrollment for summer term 2023. For the summer term, funding may not exceed twelve (12) credit hours or equivalent.

**How do I apply for the Academic Term Scholarship (grade incentive)?**

Students do not need to apply separately for the Academic Term Scholarship. If the student is eligible to receive scholarship funding after submitting a payment request application and the cumulative GPA is between 3.51 and 4.00, the additional \$250 incentive will be automatically added to the student's scholarship amount for the term.

The Academic Term Scholarship is awarded with applications for the fall term and winter quarter/spring semester, but is not available during the spring quarter or summer term.

**What are the academic requirements for this scholarship?**

There is no minimum GPA requirement to apply for a scholarship.

Students who are receiving scholarship funding must maintain a 2.0 GPA minimum each term to remain eligible for additional funding.

**What happens if my GPA falls below a 2.0?**

If student falls below a 2.0 GPA during any term and does not qualify for a hardship, the student will be placed on probation for one term. They must obtain at least a 2.0 GPA to come off of probation. If student is below a 2.0 while on probation they will not be eligible for additional funding until they have taken a term without the scholarship and earned a 2.0 or higher.

**What happens if I fail or withdraw from a course?**

If a student does not qualify for a hardship and fails or withdraws from class(es), the subsequent scholarship award will be reduced to adjust for the overpayment or the student will be required to repay the amount.

**What are the funding limitations?**

- Each academic year students can receive funding up to thirty-six (36) credit hours, including enrollment for summer term.
- For the summer term, funding may not exceed twelve (12) credit hours or equivalent.
- Lifetime limits are based on the type of degree.

| Degree               | Undergraduate |          | Graduate |                  |
|----------------------|---------------|----------|----------|------------------|
| Degree Type          | Associate     | Bachelor | Master   | Doctorate        |
| Lifetime limit hours | 144           |          | 36       | Based on program |

- Non-standard credit hours, such as clock hours or competency units, will be converted to a credit hour equivalent on a case-by-case basis.
- An associate's degree is eligible for a maximum of 72 credit hours.

**What documents do I need to submit?**

Students are responsible for electronically uploading the following required supporting documents with the payment request application on the Scholarship America Hub.

1. A current, complete transcript of grades. Unofficial or online transcripts must display student name, school name, grades and credit hours for each course and term in which each course was taken. The transcript

should include grades for all courses previously funded through the Osage Nation Higher Education Scholarship.

2. A copy of your class schedule for the term for which you are requesting payment. The schedule must display your name, the school name, and the courses and credit hours of enrollment for the term.
3. (High school students only) A completed Financial Aid Package Form or statement showing the actual incurred cost of tuition, fees, and books for the term. Click [here](#) to access a copy of the Financial Aid Package Form.

### **What do I do if my documents are not available when submitting my application?**

If a required document will not be available by the payment request deadline, students should upload a note in place of the document indicating the reason the document is not available and the date it will be available. When documents become available, students will be able to log into the Scholarship America Hub and upload additional documents to the Documents section of your Hub account.

### **How do I register to create a Scholarship Account?**

Eligible students who have previously submitted the Annual Qualifying Application will be emailed a link to access the application for the Osage Nation Higher Education Scholarship Program.

Please complete the following steps to register your account on the new application platform:

- Visit the program information page at <https://learnmore.scholarsapply.org/osage/>.
- Click the "Scholarship America Hub" button at the bottom of the page.
- Click on the "I'm a student" link in the blue "First time here?" box at the bottom of the page.
- Enter a Username of your choice and the remaining required fields and click the "Register" button. We recommend using the same email address as was registered to your scholarship account on the previous application website.
- You will receive an email address with a link to verify your account. If the email does not arrive in your inbox, please check your spam or junk mail folders or search for a message from [studentsupport@scholarshipamerica.org](mailto:studentsupport@scholarshipamerica.org).
- Once you have located the email message, click the link to confirm your registration.
- Upon clicking the link you will be directed back to the application website to assign a password to your account before logging in to complete the data.
- You will need to complete all of the required fields in the profile and click the "Save my profile" link at the bottom of the page before you can access the application for the Osage Nation Higher Education Scholarship Program.

### **How do I get to the application or payment requests?**

The list of matching scholarships will display once you save your profile information during the registration process.

To access the list of matching scholarships, you may also click the "Scholarships" link in the upper right-hand corner of the page when logged into your scholarship account.

Applications that have already been started will no longer display on the list of matching scholarships and can be accessed through the "Dashboard" link.

### **How do I upload documents?**

Required documentation can be added to the student account when completing the application or by using the "Documents" link in the top right-hand corner of the page when logged into the student account.

Please note: If you are adding documents to your scholarship account after submitting the application, you will be able to upload the documents but not assign them to any previously submitted applications.

### **What do I do if I can't see the application or payment requests in my account?**

Please make sure you visited the program information page at <https://learnmore.scholarsapply.org/osage/> before logging into your scholarship account on the Hub.

If you don't see the application or payment requests, review the information listed in your profile to ensure you entered the correct information and re-save the profile to refresh your scholarship matches.

If you still do not see the application or payment requests after completing the steps indicated, please contact Scholarship America at [OsageNation@scholarshipamerica.org](mailto:OsageNation@scholarshipamerica.org) or 855-758-8609 and we will work with you to research why you were not matched to the program application.

### **I'm having trouble accessing the website. How do I get into my account? (Device Issues/Browser Issues)**

Some devices and browsers may not work as well with the scholarship application website. If you are experiencing issues with the application website on your device or web browser, please try one or more of the methods below to see if that will alleviate the issue you are experiencing:

- Clear your Cache and Cookies.
- Try to access the application through a computer instead of a Mobile Device (i.e. iPhone, Android Device, Tablets, or Chromebooks).
- Update your browser or make sure you are using the most current version.
- Try to access the application through a different web browser. We would recommend using Chrome or Firefox when accessing the application and would not recommend using Safari, Internet Explorer or Microsoft Edge.

If you are still experiencing an issue after trying these suggestions, please let us know so we can look into it further.

### **I forgot my Username/Password. How do I access my account?**

You can reset your password by clicking on the "[Forgot password/username?](#)" link. Enter the information requested to retrieve your username or reset the password in the appropriate box. Be sure to use the email address registered to your scholarship account.

### **I reset my password, but the email is not in my inbox. What do I do?**

Check your spam or junk mail folder or search for a message from [studentsupport@scholarshipamerica.org](mailto:studentsupport@scholarshipamerica.org). Make sure your email address is spelled correctly and is the email registered to your scholarship account.

Please note that if you are using a school email address, you may need to reach out to your school to determine if the email was blocked, as some schools tend to block scholarship email messages due to the high security on their firewalls.

### **How do I appeal if I missed the annual qualifying application deadline?**

If a student has failed to complete the annual qualifying application, he/she must submit a written appeal to Scholarship America prior to the Term Payment Request opening date as stated on the calendar.

Appeal requests received are reviewed by the Osage Nation and students are contacted by Scholarship America once the review has been completed.

### **How do I request a hardship waiver?**

If a student has experienced a hardship (an event that prevents a student from completing the hours in the term(s) for which he/she has been awarded scholarship funding,) he/she may submit a hardship waiver request to Scholarship America which includes the following documentation:

- A form asking for hardship consideration and explaining circumstances in detail (available in the Osage Nation Student Handbook).
- A physician's statement verifying medical condition.
- A written report from an unrelated, licensed counsellor verifying an event or condition which prevents student from completing courses.

**What do I do if I believe my funding or hardship waiver was denied incorrectly?**

If a student believes his/her funding or hardship waiver had been denied in error, he/she must submit a written appeal within (10) business days of notification to Scholarship America stating the reason for the appeal.

**How do I update the address where my check will be mailed after submitting my application?**

If students need to update their address after the application has been submitted for a term, please submit your changes to Scholarship America using the online form available at <https://learnmore.scholarsapply.org/osage/addressupdateform/>.

**How do I update the individuals/organizations on my Records Release after submitting my application?**

If students need to update the individuals or organizations listed on their Records Release after the application has been submitted for a term, please submit your changes to Scholarship America using the online form available at <https://learnmore.scholarsapply.org/osage/recordsreleaseform/>.

**How long does it take to receive my scholarship funding?**

Payment requests are evaluated in the order in which they are received. Review and processing of payment requests can take up to 4 weeks (or 1 additional week dependent on the volume of payment requests) from the date the student submitted the payment request.

Once the review is finalized, students will receive an email notification once processing has been completed. Incomplete payment requests may require an additional 1-2 weeks to process after the additional information or documentation requested is received. The notification will include one of the following:

- Confirmation the application was approved and the scholarship amount.
- Request for additional information or documentation if the application or documentation is incomplete.
- Indication why the student was not approved for funding.

**How do I check the status of my payment request?**

All students will receive an email notification once the payment request has been processed.

If you have not seen any email notification and it has been more than 4-5 weeks since the application was submitted, please check your spam or junk mail folders or search for a message from [osagenation@scholarshipamerica.org](mailto:osagenation@scholarshipamerica.org).

You may also contact Scholarship America to inquire as to the status of your payment request.

**What expenses can I use my scholarship funding for?**

The scholarship may be applied to the student's education-related expenses for books, tuition, fees, room and board (on- or off-campus), transportation, or supplies and equipment.

**I've already received my check, but I had a change in my class schedule. Can you correct my scholarship amount?**

Scholarship funding levels are calculated based on the documentation submitted with the scholarship application. After a payment has been issued, the file is closed and no additional documents will be accepted for the term.

We recommend you finalize your enrollment for the term before submitting your class schedule to Scholarship America's offices for processing.

**How do I apply for the Graduate Degree Award?**

Students must complete the application available in the Osage Nation Student Handbook and provide a final official transcript showing the degree was awarded. The application and official transcript must be submitted within three (3) months from the date the degree is awarded by the college.

**How do I contact Scholarship America?**

Please reach out to our office if you have any questions or need assistance.

**Email:** [OsageNation@scholarshipamerica.org](mailto:OsageNation@scholarshipamerica.org)

**Toll Free Phone:** (855) 758-8609

**Hours:** Monday through Friday, 8:00 am to 4:30 pm, Central Time